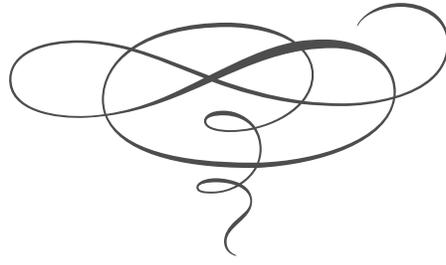


I want to be Cremated



The Art of Cremation Planning



*Choosing cremation is just
the start of your choices.*



At a time of death, many people can feel overwhelmed. Know that this is normal and many others have felt this way too. This guide was prepared to assist you with the many questions you may have. Please, never feel that any question is too trivial or be embarrassed about not knowing the procedure. You are not alone, that is why we are here - to help guide you through the process.

What happens when I die?

When a person dies, the natural breakdown process of the body begins immediately. This process is called decomposition. Many people have the impression that if they choose cremation that embalming is not necessary. Although there is no legal requirement for embalming, it is necessary for public viewing of the deceased and (or) to extend the viewing time privately for family members under the best possible circumstances.

What does embalming do?

Embalming slows the decomposition process; sanitizes, disinfects and preserves the deceased. Embalming can also enhance the appearance of the deceased disfigured by traumatic death or prolonged illness. Without embalming, the natural process of decomposition continues with every hour that passes following death. The choice to allow embalming, bathing and dressing the deceased by our professional staff is another opportunity for you to continue to give respect and care to your loved one and provide the setting for a dignified viewing opportunity.

Embalming makes it possible to lengthen the available time between death and cremation/burial.

Embalming is a very important professional service that will be completed by our staff of licensed embalmers. Our professionally trained and licensed staff is respectful and skillful in the art of embalming and the total preparation of your loved one.



If you decline embalming . . .



Embalming is not required by law. However when someone dies, the process of decomposition begins immediately. Embalming is the only way to effectively preserve the body of the deceased.

With all due respect to the deceased, the family members, and the public, viewing of a deceased person that is NOT embalmed should take place within 24 hours. Conditions of the deceased, including but not limited to injury from trauma, autopsy, tissue donation, swelling, discoloration, etc., may shorten this viewing period and may even accelerate decomposition.

As time passes, the natural process of decomposition continues and the condition of the deceased is affected by the time that has elapsed since death and the circumstances of the death.

You may certainly view the deceased. If you request viewing of a deceased person that is NOT embalmed after a 24 hour period, it is the policy of the funeral home that this takes place in our meditation chapel. You would not physically be in the same room or have physical contact with the deceased. You would be able to view the deceased through a glass window. Timing and body conditions make it impractical for anyone to have safe direct physical contact with a deceased person that is NOT embalmed.

This is NOT to inconvenience you when paying your final respects. This is simply the most realistic and best manner for you to view the deceased you choose NOT to embalm.

Without embalming we cannot facilitate the best possible appearance, disinfect or preserve the deceased. This policy is to provide the families we serve with the best viewing experience should you choose to decline embalming of the deceased.



Your loved one never leaves the care of our staff to have their cremation performed by an outside firm.

All cremations are performed on premises by our own company, Longleaf Crematory.

Cremation Legal Requirements

What are the legal requirements for cremation in North Carolina? There are three basic legal requirements which must be met before a cremation can be performed in North Carolina. First, at least 24 hours must elapse between the time of death and the time of cremation. Second, a legally authorized individual(s) must give permission for the cremation in writing. Third, the attending physician must provide a signed death certificate.

Cremation is the process of reducing the human body to bone particles and ash through the application of direct flame and intense heat.

The choice of cremation in no way means that you cannot have a funeral service if you wish. Any type of service can be held if you choose cremation. A funeral service followed by cremation need not be different than a funeral service followed by ground burial.

You can still have a traditional ceremony followed by cremation and then burial. You can also have a memorial service after or before the cremation has occurred. Furthermore, since we are not restricted by the operating hours of a cemetery, you have the flexibility to schedule your ceremonies accordingly.

What can be done with the cremated remains after the cremation?

Your options are endless. The cremated remains can be buried, scattered or kept. The funeral home staff can assist you in exploring your many and unique options.



What happens when you are cremated?



Longleaf Crematory has two Matthews state of the art crematory units. Matthews has over 100 years experience in the design and manufacture of cremation systems and are recognized as the leader in the industry. Their designs have been adopted as the industry standard and we are proud to provide equipment that is of the greatest integrity.

Each unit has individual computerized programmable controls where all cremations are recorded in compliance with North Carolina State laws. Our crematories are regulated by and comply with all North Carolina Department of Environment and Natural Resources and the North Carolina Board of Funeral Service regulations.



The crematory has a primary burner and after burner that aid in the cremation process. The cremation process requires heat that reaches 1400 – 1800 degrees. All cremations are performed individually.

This is the cremation casket (container) as it enters into the cremation chamber to begin the actual cremation process. North Carolina law does require that the body be held in a rigid, leak-proof container for dignified storage, transfer and handling. There are a variety of cremation containers and caskets that are very economical and manufactured specifically for cremation.



Typically, the actual cremation process will take 3-4 hours at the normal operating temperature of 1400 – 1800 degrees Fahrenheit. The size of a body and the type of cremation container or casket are factors that affect the amount of time for the cremation.



Following a cooling period, the cremated remains are then swept or raked from the cremation chamber. Cremated remains, depending upon the bone structure of the decedent, will weigh approximately 4 to 8 pounds, and are usually white in color, but can be other colors due to temperature variations and other factors.

Cremation with Confidence and Compassion



Catering & Reception Services

A time to share - a place to come together

Shared meals bring families and friends together.

Traditional or contemporary, a reception with your service allows family and friends to continue spending time together sharing memories.

With our catered reception services we do all the work. You won't need to find an outside caterer, schedule more appointments, plan your menu or find time to shop for food and beverages for your guests. We can arrange it all for you. From simple beverage service with snacks or light appetizers to casual or formal full meals.



Aftercare Services

Service to our families does not end the day of the funeral. Our staff is committed to continuing to meet the needs of our families.

The grief that families cope with after the death of a loved one can sometimes seem unbearable. We provide personal services to the surviving spouse, families and friends which will comfort and assist them after their loss.

All families served by Boles Funeral Home are eligible to participate in our services. We offer a very active and comprehensive Aftercare Program.

Our Services include:

- Grief Materials
- Bi-monthly luncheons held the 1st and 3rd Wednesday of every month
- Sponsored trips
- Community events
- Personal Home Visit
- Friday night Dinner Club

*You are cordially invited
to join us for Lunch!*

The luncheon is for widows and widowers, who do not wish to dine alone, do not want to cook, would like the company of others, or just need to get out of the house. Please come and enjoy a good meal and the companionship of others.....



A Personal Home Visit

from our Aftercare Representative

They will contact you just to see how you are doing and schedule an appointment to bring you our grief support material and information about our program.

If you don't want a visit, there is no pressure. The opportunity to join is always available.

Personal visits provided to those who chose Limited or Expanded Cremation Services by request only.

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CREMATION CONTAINER

You must provide or purchase a cremation container for the body to be cremated in.

NC General Statute requires the use of a cremation container NCGS 90-210.129(g) for all cremations. You can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The alternative containers we provide are made of fiberboard.

PACEMAKERS & OTHER MECHANICAL/ELECTRONIC DEVICES

Implanted mechanical/electronic devices may create a hazardous condition when placed in the crematory.

These are required to be removed PRIOR to cremation.

We have a partnership with the N.C. State Veterinary Program and we send them all pacemakers for their use.

DELIVERY OF CREMATED REMAINS

We do not store or hold cremated remains for you.

You are required to take possession per North Carolina General Statute 91-210.130

90-210.130. Final disposition of cremated remains.

(a) The authorizing agent shall provide the person with whom cremation arrangements are made with a signed statement specifying the ultimate disposition of the cremated remains, if known. The crematory licensee may store or retain cremated remains as directed by the authorizing agent. Records of retention and disposition of cremated remains shall be kept by the crematory licensee pursuant to G.S. 90-210.127.

(b) The authorizing agent is responsible for the disposition of the cremated remains. If, after a period of 30 days from the date of cremation, the authorizing agent or the agent's representative has not specified the final disposition or claimed the cremated remains, the crematory licensee or the person in possession of the cremated remains may release the cremated remains to another family member upon written notification to the authorizing agent delivered by certified mail or dispose of the cremated remains only in a manner permitted in this section.

SHIPMENT OF CREMATED REMAINS

The United States Postal Service is the only means for shipment.

If you want us to ship the cremains to you, another funeral home or a cemetery that can only be done by certified mail with next day delivery. This allows tracking of the package and a timely delivery. There are no exceptions to this method of shipment.

You must provide a mailing destination where someone can sign for the package. Our fee for packaging and shipping costs to anywhere in the United States (excluding Hawaii and Alaska) is \$125.00.

Post office will quote cost for shipping to locations outside of the United States.

If shipment is not made by noon it will be shipped the next day.

If it is after noon additional charges will apply from the Post Office for the later shipment time.

This is based on delivery time/location details and quoted by the post office to us.

What are the basic Professional Services of the Funeral Director and our staff ?

The fee for our overhead and provision of professional services including:

- Arrangement conference with family/responsible parties
- Arrangement of funeral, preparation and filing of necessary authorizations and permits, recording vital statistics, preparation and placement of local obituary notices
- Coordination with those providing other portions of the funeral (for example: cemetery, ceremony, vault companies, and others required.)

Payment Terms

All services, merchandise, and cash advances will be due and payable at the time funeral arrangements are completed. Services cannot be scheduled without payment.

Accepted methods of payment

Option 1: Confirmed pre-paid Funeral Contract

Option 2: Cash or Check

Option 3: Credit Card

We accept Visa, MasterCard, Discover, and American Express

Option 4: Insurance Assignment

- Valid life insurance verified by our staff and assigned DIRECTLY to the funeral home.
- If insurance is your ONLY means of payment services cannot be scheduled until the insurance can be verified, the assignment to the funeral home completed and claim forms are secured.
- If the insurance policy is not enough to pay the complete cost of funeral another method must pay the balance.

As a courtesy we handle all of the insurance claims process at NO CHARGE to you.

NOTE: Insurance Assignments WILL NOT be accepted in Medical Examiner cases where the cause of death on the Death Certificate is listed as Pending.

Methods of payment not accepted:

1) ESTATES: If an estate will be established, you are still responsible for the payment of the funeral expenses at the time the arrangements are completed.

You are entitled to petition the estate for reimbursement for the payment of funeral expenses.

We are unable to extend credit terms to estates since neither a time frame for administration of bills and what funds are available can be guaranteed.

2) MONTHLY PAYMENTS: We are unable to extend credit terms for payment of services. Family members, friends or bank credit should be sought out as a resource to pay for the funeral expenses if you need to make payments.

CASH ADVANCES: If we have assisted you with any cash advance items: (for example: Cemetery Charges, Newspapers, Honorariums, Flowers, etc.) you must make payment of such at the time of arrangements, prior to the funeral home placing any orders on your behalf.





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